STAR Watch

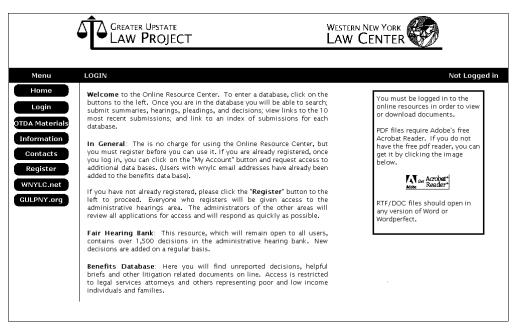
Statewide Technology Assistance Resources Project

A publication of the Western New York Law Center, Inc.



Volume 6 Issue 3 October 2002

A Tour of the WNYLC and GULP Online Resource Center



The Fair Hearing Bank, launched a few years ago by The Western New York Law Center and the Greater Upstate Law Project, has been a tremendous success. Our web statistics show that the database is in continuous use by advocates over the course of each day, and both organizations have received many positive comments from users who have said that the database has tremendously improved their practice of law.

Both the Western New York Law Center and the Greater Upstate Law Project have launched an exciting new website to expand that resource and to share new resources over the Internet.

The Online Resource Center will serve as an entry point for our Fair Hearing Bank and for a search-

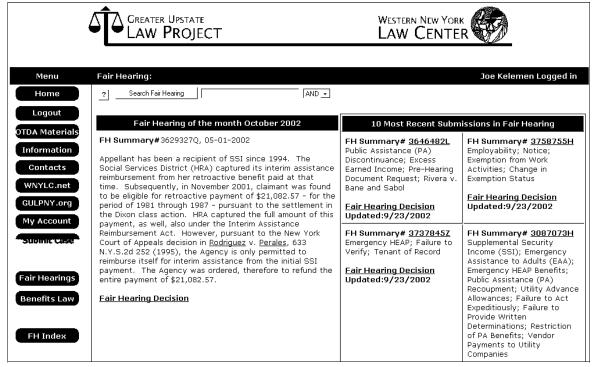
able Benefits Law database. The new database includes pleadings, unreported decisions and other documents related to public benefits in New York State. We plan to launch Housing materials within the next few weeks and will add Disability materials after that. Over the next few years, we plan to continue to build the Online Resource Center into a robust resource for the legal services community.

In this issue.....

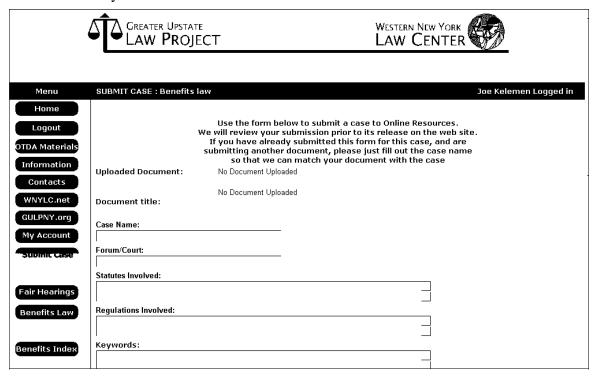
- A Tour of the WNYLC and GULP Online Resource Center
- WNYLC Scans Email for Viruses
- E-Mail Discussion Groups

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Users who log in will see a list of the newest cases we have posted:

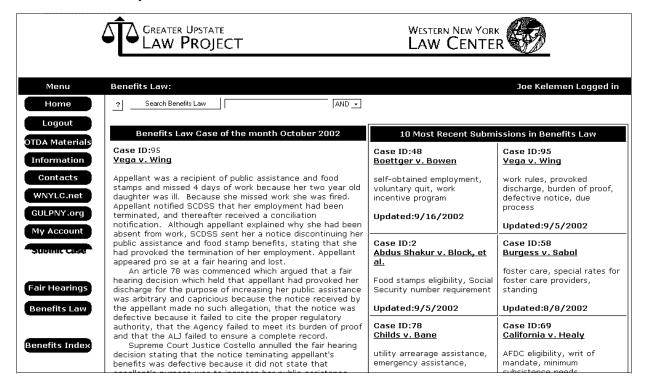


This database allows users to upload their own materials in order to share them with the community.



GULP will act as a gatekeeper to ensure that materials are posted appropriately, and will screen users who request access to ensure that the resources are being made exclusively available to advocates representing poor and low income clients.

The database already contains dozens of Benefits law cases:



The housing area, which is near completion, will contain commentary by legal services attorneys and "hot" links to Westlaw and Nexus-Lexis citations.

The Resource Center can be reached from the WNYLC web pages (http://www.wnylc.com) or GULPNY web pages (http://www.gulpny.org) by selecting the appropriate link. The direct link is: http://www.wnylc.net/onlineresources/.

If you have any fair hearings or briefs that you want to share with the legal services community, please be sure to post them. If you just have the material in hard copy, (most people do not have fair hearing decisions in an electronic format), please summarize the material online and send us the hard copy.

Please let us know what you think as you use this new resource. We would appreciate any feedback on usability, content, etc., so that we can continue to improve this exciting new resource.

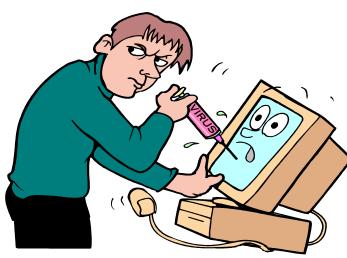
WNYLC Scans EMAIL For Viruses

Viruses are a greater threat to computer users today than ever before. As people do more and more work on computers and link to each other through networks and email, viruses spread more frequently and more

quickly. A virus can be disastrous to an individual user. Files infected with a virus often have to be deleted. So in addition to lost work time, a user may also lose copies of old emails, letters, briefs, etc.

Most viruses are spread by email. To help the legal

services community in New York State keep the spread of viruses to a minimum, WNYLC has installed virus-scanning software on the servers it uses for mail accounts and email discussion groups. This software is updated automatically each day (the software actually checks for updates several



times a day) and automatically scans every message and attachment going to the email discussion groups and to accounts on our server. On average, the software has been intercepting over 100 viruses a day.

Although this protection is good, users should still have antivirus software on the computers they use. Legal Services offices can apply online to get donations of software from Symantec. The url is: http://www.symantec.com/corporate/software_gik.pdf Home users can get free antivirus software from http://www.grisoft.com.

Virus Hoaxes

Virus hoaxes are almost as bad as viruses since they force people to waste time. Some hoaxes actually tell users to delete Windows system files from their computers.

How can you recognize a hoax? Any email that warns you of a virus and tells you to "send this to everyone you know" is most likely a hoax. If you get an emailed warning, do not pass it on. Look at the sites of one of the antivirus companies, like Symantec, (http://www.symantec.com/avcenter/hoax.html) and do a search for the warning. If you can not find any information, email wnylc@wnylc.com We will find out for you if the warning is a hoax.

E-Mail Discussion Groups

Don't forget to join the e-mail discussion groups available through the WNYLC web site. There are groups with discussions in public benefits, housing, disability and domestic violence issues. Advocates practicing in one or more of these areas can join one or more of these respective groups by sending a request by e-mail to

wnylc@wnylc.com or by going to www.wnylc.com and following the link to "Discussion Groups" on the left hand side of the web page. Members of these groups do not have to do anything technologically advanced to participate. E-mail sent to any group circulates to all members so members can read it and respond if they have something to add.

Archives of the discussions are available for members of the groups through a web browser.

Just go to www.wnylc.com and select "WNYLC Discussion Groups" from the side menu.

The archives go back to the beginning of the discussions - the disability group alone has over 4300 searchable messages. Some of the postings are mini-treatises on different issues that come up in practice. This is a great resource; so be sure take advantage of it if you haven't already.

Don't be shy – these group are not for "experts." They are intended to help people

who have questions in these areas of practice. If you are worried about being overloaded with e-mail, you can receives a "digested" version." You will then get one e-mail once a day with all of the topics discussed on that day.

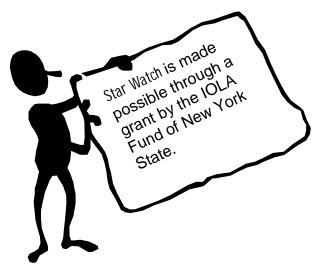


There are discussion groups on:

Disability Law (DAP)
Public Benefits
Housing Law
Domestic Violence
HIV Law
NYC Housing Law
Special Education
NYC Education Law
-- and several others.

For September 2002

Total Hits 299,912 M	lost Active Hour 3:00-4:00 p.m.
Total User Sessions 21,368	Accessed Using Netscape
Average Hits/Day	Accessed Using Internet Explorer 72%
(Monday thru Friday) 12,658	From Windows 95, 98 or NT 99%
Average User Sessions/	
Weekday 814	Most Active Day of Week Monday



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